

VIRGINIA RURAL WATER ASSOCIATION PRESENTS

The Flow of Information: Nurturing a Water-Wise Community

(5.0 Management CPEs)

**Wednesday,
December 11, 2024**

Location:

**Drakes Branch
Municipal Building
4801 Drakes Main St
Drakes Branch, VA 23937**

Registration Required



Quality On Tap!

2138 Sycamore Avenue
Buena Vista, VA 24416
Phone: 540-261-7178
Fax: 540-261-2465
On the web: www.vrwa.org

Description: Water and wastewater utilities provide vital services that directly impact the health, safety, and well-being of their communities. A well-crafted Public Services Awareness Plan (PSAP) is essential for these utilities to build positive relationships with their stakeholders and the broader public. In this class, learn how to increase transparency, foster trust, address misconceptions, promote stewardship and showcase value in your PSAP.

PRE-REGISTRATION IS REQUIRED
Class size limited to 30

Instructor: Brian McReynolds (The Empowered Team Project, Founder)

Class Time: 10AM—4PM

Lunch: 1-hour Lunch on your own

Cost: \$150 (VRWA members)
\$175 (non-members)

To Register: The preferred method for registration is online at the VRWA website (www.vrwa.org). If an attendee does not have internet access, he or she may complete the registration form on the back of this page and fax it to the VRWA office at **540-261-2465**.

For answers to questions regarding the registration process, please call the VRWA office at **540-261-7178**.

Registration Deadline: December 3, 2024

The Flow of Information: Nurturing a Water-Wise Community

Class Registration Form

The Flow of Information: Nurturing a Water-Wise Community —5 CPE's—Drakes Branch, VA—Dec. 11, 2024

Name (as it appears on your license)

System/Organization

Mailing Address

Phone: _____ Fax: _____

E-mail Address (required): _____

Total Amount Due: \$ _____ Check Enclosed Visa Master Card

Name (as it appears on your card): _____

Credit Card Number: _____ Exp. Date: ____/____

3-digit CSV security code: _____ City/State: _____ Zip: _____

Email Address for Receipt: _____

Please make all checks out to VRWA and mail to: VRWA, 2138 Sycamore Avenue, Buena Vista, VA 24416

Cancellation Policy: Full refund less \$25.00 administration fee will be given if VRWA is notified at least 10 days prior to date of class. No refunds will be given for cancellations with less than 10 days' notice, substitutions, however, are permitted. In the event that the class is cancelled by VRWA due to low enrollment, a full refund will be issued.

If paying by check please make all checks out to
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